

### BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking to Examine Electric Utility De-Energization of Power Lines in Dangerous Conditions.

Rulemaking 18-12-005 (Filed December 13, 2018)

# PACIFIC GAS AND ELECTRIC COMPANY'S COMMUNITY WILDFIRE SAFETY PROGRAM REGIONAL WORK GROUPS QUARTER 3 – 2020

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Dated: September 9, 2020 Attorneys for PACIFIC GAS AND ELECTRIC COMPANY

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In accordance with Conclusion of Law 4 of the California Public Utilities Commission's Phase 2 De-Energization Decision (D.) 20-05-051, Pacific Gas and Electric Company (PG&E) respectfully submits this Quarter 3 – 2020 progress report for Community Wildfire Safety Program, Regional Working Groups regarding its efforts to encourage collaboration and provide an opportunity for PG&E and local stakeholders to exchange lessons learned from the Public Safety Power Shutoff (PSPS) events.

Please note that PG&E employee Lan I.D. addresses have been redacted for security reasons.

Respectfully Submitted,

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Dated: September 9, 2020

## Pacific Gas and Electric Company Community Wildfire Safety Program, Regional Working Groups (Quarter 3 - 2020)

#### **Feedback Summary**

In early July, PG&E began coordination with key stakeholders and local governments across PG&E's five regions (Bay Area, Central Valley, North Coast, Sierra and South Bay/Central Coast) to host the first quarterly working group discussions. These regional working groups are intended to encourage collaboration and provide an opportunity for PG&E and local stakeholders to exchange lessons learned from Public Safety Power Shutoff (PSPS) events.

The third quarter working sessions were held the week of July 27 and were moderated by PG&E's Division Lead Senior Managers, with support from Local Public Affairs representatives and Public Safety Specialists from each respective region. Meeting topics included regionalization overview and structure, 2020 PSPS improvements, Community Resource Centers (CRCs) and customer support/resources updates, followed by an open discussion.

Each regional working group yielded an average of 24 participants representing a variety of agencies and organizations, including small multi-jurisdictional electric utilities, community choice aggregators, publicly-owned electric utilities, communications and water service providers, California Public Utilities Commission staff, tribal and local government entities, public safety partners, and the disabled, aging and access and functional needs communities (e.g., directors of local Independent Living Centers).

The main objectives of the working groups are to provide a forum for communities impacted by PSPS events and PG&E to share lessons learned, build regional collaboration among key stakeholders and thought leaders and incorporate feedback into future de-energization events.

Examples of feedback we received during our initial working group meetings include:

- Provide low-income and aging communities and residents with cooling centers during PSPS events to accommodate medically related cooling needs;
- Ensure CRC personnel are informed on county ILC information/resources to offer additional support to individuals with access and functional needs;
- Provide PSPS Policies & Procedures document to all regional working group participants;
- Implement mobile CRCs for individuals that are not able to travel to one, as experienced last year; and
- Suggestion for PG&E to create a smartphone application for outage information and notification, as web-based portal has been a challenge to navigate in the past.

As a result of the initial meeting, we are currently incorporating feedback into our PSPS efforts and have already ensured our CRC staff is fully equipped to support those with medical needs and aware of the additional resources made available to these individuals through our California Foundation for Independent Living Centers (CFILC) grant program. We will continue to incorporate feedback into our plans and conduct additional outreach to these audiences to better collaborate on de-energization protocols.

To ensure we are providing a forum that addresses participants needs, following the working group meetings, Division Lead Senior Managers sent all participants a link to complete a six-question survey soliciting suggestions for improvements and topics for discussion in the next quarterly meeting. We are looking to schedule our next regional working group meeting series in early December.

For reference, detailed follow-up items identified during each meeting, along with meeting participant lists, are in the meeting summary forms located in the appendix.



**MEETING INFORMATION** 

Region: South Bay/Central Coast

Counties: Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa

Clara, Santa Cruz

Quarter: Third Meeting Date: 7/27/20

INFORMATION REQUESTS/ FOLLOW-UP ITEMS				
Description	Owner	Recipient	Status	
Conduct follow-up to discuss PSPS notifications for agencies that serve multiple counties	P. Mullen	JR Killigrew		
Conduct follow-up to discuss the possibility of a PG&E smartphone application that provides outage information and notifications	R. Morse, P. Mullen	Garret Olson		

FEEDBACK / LESSONS LEARNED			
Topic	Summary		
Regionalization Overview and Structure	<ul> <li>Interested in if/how regionalization would impact system hardening efforts and resource allocation.</li> <li>Interested in if/how regionalization would impact PSPS customer notifications.</li> <li>Requested additional information on why Santa Clara County is in the Central Coast not Bay Area Region.</li> </ul>		
Public Safety Power Shutoff (PSPS)	No comments received.		
PSPS Customer Support and Resources	Communication strategies, information sharing:  No comments received.		
	Community Resource Centers:  No comments received.		
	Customers with medical/independent living needs:  No comments received.		
Other/General Comments	No comments received.		

MEETING PARTICIPANTS			
Name	Title	Company	Email Address
lan Larkin	Unit Chief/Fire Chief	CAL FIRE / County Fire	ian.larkin@fire.ca.gov
Arron Young	Assitant Chief	CAL FIRE San Benito- Monterey Unit	arron.young@fire.ca.gov
Christopher Cook	Director of Operations	California American Water	christopher.cook@amwater.com
Mike Magretto	Operations Manager	California American Water	mike.magretto@amwater.com
Richard Saldivar	Project Manager	California American Water	richard.saldivar@amwater.com
Thomas Chin	Emergency Services Coordinator	City of Cupertino	thomasc@cupertino.org
Bob Cascone	Emergency Management Specialist	City of Cupertino, OES	bobc@cupertino.org
Kevin O'Connor	Deputy Director	City of San Jose	kevin.oconnor@sanjoseca.gov
Raymond Riordan	Director of Emergency Management	City of San Jose	ray.riordan@sanjoseca.gov
Christopher Moore	Local Government Liaison	CPUC	cm8@cpuc.ca.gov
Cindy Chen	Analyst	СРИС	xuan.chen@cpuc.ca.gov
Tom Puhr	Data Analyst	Filsinger Energy Partners	tomp@filsingerenergy.com
JR Killigrew	Director of Communications & Energy Programs	МВСР	jkilligrew@mbcp.org
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Garret Olson	CEO	SLO Food Bank	golson@slofoodbank.org
Alinda Martinez- Smith	Division Operations Specialist	PG&E	
Anna Brooks	Local Public Affairs Representative	PG&E	
Charlene Iwata	Local Customer Relationship Manager	PG&E	
Daniel Cedeno	Government Relations Representatives	PG&E	
Don Hall	Senior Manager, Local Customer Experience	PG&E	
Eric Daniels	Local Public Affairs	PG&E	

MEETING PARTICIPANTS			
Name	Title	Company	Email Address
Geoff Money	Public Safety Specialist	PG&E	
Jeana Arnold	Government Relations Representative	PG&E	
Mary Ellen Ittner	Director	PG&E	
Nick Glero	Director	PG&E	
Patrick Mullen	Division Director	PG&E	
Regina Saldana	Division Ops Specialist	PG&E	
Rene Mendoza	CCA Relations Specialist	PG&E	
Robert Morse	Senior Manager	PG&E	
Sonya Refuerzo	LCE Gas Outreach Specialist	PG&E	
TJ Welch	Public Safety Specialist	PG&E	
Steve Crawford	Public Safety Specialist	PG&E	



**MEETING INFORMATION** 

Region: Sierra Quarter: Third Meeting Date: 7/29/20

Counties: Alpine, Amador, Butte, El Dorado, Lassen, Nevada, Placer, Plumas, Shasta, Sierra, Sutter,

Tehama, Yuba

Description	Owner	Recipient	Status
Provide presentation deck	J. Monninger	All attendees	
Follow-up to discuss potential localized temporary generation solutions	J. Monninger	Jeremy Shepard	
Explore whether transmission hardening progress can be shared on a county basis and follow-up to confirm viability	J. Monninger	Randy Howard	
Conduct follow-up to discuss county-specific sectionalizing progress available in the PSPS Portal	J. Monninger	Daniel Concoran	
Conduct follow-up to discuss potential customer benefits of Grass Valley and Brunswick temporary generation at substation projects	J. Monninger	Ana Acton	
Conduct follow-up to discuss status of Community Resource Centers in Butte County	J. Lee	Shelby Boston	

FEEDBACK / LESSONS LEARNED		
Topic	Summary	
Regionalization Overview and Structure	<ul> <li>Noted interest in exploring whether Glenn County can transition from the North Coast to the Central Valley Region to align with the Tehama-Glenn Cal Fire Unit.</li> <li>Suggested that regionalization remain a standing agenda item.</li> <li>Noted that Amador County's weather patterns are unique in comparison to the other counties that constitute the region.</li> <li>Inquired as to how regionalization might affect the deployment of PG&amp;E assets during PSPS events.</li> <li>Provided clarification on whether PG&amp;E primary contacts will remain unchanged through 2020.</li> <li>PG&amp;E lessons learned from the tabletop exercise with California Independent System Operator CAISO on PSPS to be shared during Q4 meeting.</li> <li>Northern California Power Authority CPA expressed concern about combining Alpine and Calaveras counties in the same region.</li> </ul>	

Public Safety Power Shutoff (PSPS)	<ul> <li>Discussed whether microgrids utilize diesel generators.</li> <li>Inquired about whether areas that have seen wildfire mitigation work completed, would be eliminated from PSPS scope.</li> <li>Discussed the potential ability of sectionalizing devices to separate non-HFTD from Tier 2/3 areas; Interested in PG&amp;E plans to target critical facilities for sectionalizing work.</li> <li>Amador Water Agency expressed concern over having to move generators from facility to facility during a PSPS event.</li> </ul>
PSPS Customer Support and Resources	No community Resource Centers:     Noted that mobile CRCs would be very valuable, especially in low-income and senior.
	communities.  Discussed PG&E's partnership with outside organizations to support CRCs.  Customers with medical/independent living needs:  No comments received.
Other/General Comments	<ul> <li>Northern California Power Authority requested to be included in every Regional Working Group session.</li> <li>Northern California Power Authority is interested in learning about PG&amp;E's transmission infrastructure and the impact of a PSPS event.</li> </ul>

MEETING PARTICIPANTS			
Name	Title	Company	Email Address
Rick Ferreira	Operations/ Engineering Manager	Amador Water Agency	rfierriera@amadorwater.org
Jeffrey Mondon	Director, Regulatory Affairs	AT&T	jm7626@att.com
John Goddard	Director - California Public Safety Initiatives	AT&T	jg266q@att.com
Radley Ott	Assistant Director	Butte County Department of Public Works	rott@buttecounty.net
Shelby Boston	Director	Butte County Department of Employment and Social Services	sboston@buttecounty.net
Nora Sheriff	Shareholder	CLECA	nsheriff@buchalter.com
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MEETING PARTICIPANTS				
Name	Title	Company	Email Address	
Quang Pham	Utilities Engineer	СРИС	quang.pham@cpuc.ca.gov	
Steven Klaiber	Reg Analyst	СРИС	sk5@cpuc.ca.gov	
Troy Morton	sheriff's lieutenant	El Dorado County Sheriff's OES	mortont@edso.org	
Todd Crawford	OES Deputy	El Dorado County Sheriff's OES	crawfordt@edso.org	
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Thomas Galioto	Observer	Filsinger Energy Partners	thomasg@filsingerenergy.com	
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Randy Howard	General Manager	NCPA	randy.howard@ncpa.org	
Paul Cummings	Emergency Manager	Nevada County	paul.cummings@co.nevada.ca.us	
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Chuck Heisleman	Development Team	Pioneer Community Energy	chuckh@pioneercommunityenergy.ca.go v	
Young Rodriguez	Emergency Services Coordinator	Placer County Office of Emergency Services	yrodrigu@placer.ca.gov	
Andrew Hamilton	Drinking Water Operations Manager	Placer County Water Agency	ahamilton@pcwa.net	
Brent Smith	Director of Technical Services	Placer County Water Agency	bsmith@pcwa.net	
Darin Reintjes	Director of Resource Management	Placer County Water Agency	dreintjes@pcwa.net	
Alexia Retallack	Government Affairs and Marketing Manager	Placer County/Pioneer Community Energy	aretalla@placer.ca.gov	
Brant Mesker	Administrative Analyst	Tehama County Administration - Personnel	bmesker@co.tehama.ca.us	
Frank Leschinsky	Public Sector Manager	Volcano Telephone Company	frankl@volcanotel.com	
Alisha Ferrone	CCA Relations Manager	PG&E		
Brandon Sanders	Sierra Division Public Affairs	PG&E		
Carl Schoenhofer	Senior Manager	PG&E		
Dan Blair	Government Relation	PG&E	dan.blair@aim.com	
Dylan George	Public Affairs Representative	PG&E		
Felix Berbena	Senior Public Safety Specialist	PG&E		
Jeffrey Lee	Public Safety Specialist	PG&E		
Jim Monninger	Senior Manager	PG&E		

MEETING PARTICIPANTS			
Name	Title	Company	Email Address
John Costa	Manager, Government Relations and Public Affairs	PG&E	john.costa@pge.com
Karen Kniel	Wildfire Safety Public Engagement	PG&E	
Mary Ellen Ittner	Director	PG&E	
Michael Weaver	Public Safety Specialist	PG&E	
Renata Bakousseva	WSPE	PG&E	



**MEETING INFORMATION** 

Region: North Coast

Counties: Colusa, Glenn, Humboldt,

.

Quarter: Third

Meeting Date: 7/28/2020

Lake, Mendocino, Napa, Siskiyou, Solano, Sonoma, Trinity, Yolo

INFORMATION REQUEST	S/ FOLLOW-UP	ITEMS	
Description	Owner	Recipient	Status
Provide list of substations in Sonoma County	J. Horak	Terry Crowley	
Provide locations of temporary microgrids in Sonoma and Mendocino counties	D. Hotchkiss	Scott Lawrence	

FEEDBACK / LESSONS LEARNED		
Topic	Summary	
Regionalization Overview and Structure	No comments received.	
Public Safety Power Shutoff (PSPS)	No comments received.	
PSPS Customer Support	Communication strategies, information sharing:	
and Resources	<ul> <li>Discussed confusion regarding 2019 "all clear" notification (received after power had been restored).</li> </ul>	
	Requested advanced notification prior to de-energization.	
	Community Resource Centers:	
	<ul> <li>Discussed coordination with public safety partners to identify CRC locations to be activated during an event.</li> </ul>	
	Customers with medical/independent living needs:	
	<ul> <li>Discussed outreach to customers through ILCs and resources available to eligible customers.</li> </ul>	
Other/General Comments	Interested in temporary generation locations and accessibility to this information.	

	MEETI	NG PARTICIPANTS	
Name	Title	Company	Email Address
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MaryBeth Farley	Program & Project Supervisor	CPUC-WSD	marybeth.farley@cpuc.ca.gov
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Rebecca Boyles	Director of Customer Care and Marketing	Valley Clean Energy	rebecca.boyles@valleycleanenergy.org
Eric Zane	Fire Chief	Woodland Fire Department	eric.zane@cityofwoodland.org
Don Barnes	Director, Office of Self- Governance	Yurok Tribe	dbarnes@yuroktribe.nsn.us
Alisha Ferrone	CCA Relations Manager	PG&E	

MEETING PARTICIPANTS				
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Alison Talbott	Government Relations	PG&E		
Carl Schoenhofer	Senior Manager	PG&E		
Donovan Lee	Public Safety Specialist	PG&E		
Jake Zigelman	Senior Director	PG&E		
Jim Monninger	Senior Manger	PG&E		
Jim Wickham	Public Safety Specialist	PG&E		
Joe Horak	Senior Manager	PG&E		
John Costa	Manager, Local Public Affairs	PG&E	john.costa@pge.com	
Karen Kniel	Wildfire Safety Public Engagement	PG&E		
Leslie Putnam	Public Safety Specialist	PG&E		
Mark Van Gorder	Local Public Affairs	PG&E	mark.vangorder@pge.com	
Mary Ellen Ittner	Director	PG&E		
Melinda Rivera	Local Public Affairs	PG&E		
Michael Keefe	Public Safety Specialist	PG&E		
Michael Weaver	Public Safety Specialist	PG&E		
Mike Wilson	Public Safety Specialist - Napa	PG&E		
Renata Bakousseva	WSPE	PG&E		
Robert Kenney	Vice President	PG&E		
Victor Baker	Diablo Division Senior Manager	PG&E		
David Hotchkiss	Public Safety Specialist	PG&E		



**MEETING INFORMATION** 

Region: Central Valley Quarter: Third Meeting Date: 7/28/20

Counties: Calaveras, Fresno, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, Stanislaus, Tulare, Tuolumne

INFORMATION REQUESTS/ FOLLOW-UP ITEMS			
Description	Owner	Recipient	Status
Conduct follow-up to discuss information available at Community Resource Centers; consider including local Independent Living Center information, if not already	P. Mullen, C. Jordan, K. Doud	Jan Lemucchi, Aaron McDonald	

Topic	Summary		
Regionalization Overview and Structure	Interested in how the information shared relates to the regionalization proceeding the CPUC.     Inquired as to whether participants are able to join other regional working groups.		
Public Safety Power Shutoff (PSPS)	No comments received.		
PSPS Customer Support and Resources	Communication strategies, information sharing:  • No comments received.		
	Community Resource Centers:  Discussed the role of weather in choosing which Community Resource Center locations to stand up.		
	Customers with medical/independent living needs:  No comments received.		
Other/General Comments	Discussed the difference between sectionalization and segmentation of the electric grid.		

MEETING PARTICIPANTS				
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Charles Mason	Local Government and Community Liaison	California Public Utilities Commission	charles.mason@cpuc.ca.gov	
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Mabel Wu	Analyst	California Public Utilities Commission	mabel.wu@cpuc.ca.gov	
Aaron McDonald	Marketing & Resource Development Coordinator	DRAIL	aaro@drail.org	
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Josephs Morris	Special Programs Provider	ILC of Kern County	josephs@ilcofkerncounty.org	
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Alyssa Carroll	Deputy Sheriff/Deputy Emergency Services Coordinator	Mariposa SO/OES	acarroll@mariposacounty.org	
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Charlotte Jordan	Public Safety Specialist	PG&E		
Dylan George	Public Affairs Representative	PG&E		
Erica Cabrera	Local Public Affairs Representative	PG&E		

MEETING PARTICIPANTS			
Name	Title	Company	Email Address
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Kristen Doud	Local Public Affairs Representative	PG&E	
Mary Ellen Ittner	Director	PG&E	
Michael Gaffney	Public Affairs Representative	PG&E	
Nancy Hafner	Public Safety Specialist	PG&E	
Nick Glero	Director	PG&E	
Pamela Perdue	Senior Public Safety Specialist	PG&E	
Patrick Mullen	Division Manager	PG&E	
Terry Metters Jr	Senior Manager	PG&E	



MEETING INFORMATION

Region: Bay Area

Counties: Alameda, Contra Costa, Marin, San Francisco, San Mateo Quarter: Third

Meeting Date: 7/27/2020

Description	Owner	Recipient	Status
Provide local project progress to date metrics to Marin County	J. Wickham	Woody Baker-Cohn	
Coordinate with Regional Center regarding PSPS preparedness training for residential group home leads	L. Wetmore	Amanda Pyle	
Circulate Regional Working Group presentation deck to meeting participants	L. Wetmore	Meeting participants (see list on page 3)	
BES rep to follow up with Caltrain / SamTrans regarding shutoffs to train lines	B. Chiang	Robert Sebez	
Schedule follow up conversation with Bay Area Water Supply and Conservation Agency regarding PSPS coordination	B. Chiang	Thomas Francis	
Coordinate with Reg Rel to provide additional information regarding additional wildfire mitigation activities outside of PSPS	L. Wetmore	Mahdi Jahami	

FEEDBACK / LESSONS LEARNED			
Topic	Summary		
Regionalization Overview and Structure	<ul> <li>Noted this group will be productive as it allows many counties to interact and boundaries for Bay Area align nicely with water agency boundaries.</li> <li>Suggested holding the next meeting in early October.</li> </ul>		
Public Safety Power Shutoff (PSPS)	<ul> <li>Raised questions around microgrids and temporary generation deployment strategy.</li> <li>Requested expected outage time per PSPS event in 2020, for planning purposes.</li> <li>Discussed wildfire safety plan progress as it relates to reducing need/likelihood for PSPS over the long term in the region; noted importance for customer resiliency cost-benefit analysis.</li> </ul>		
PSPS Customer Support and Resources	<ul> <li>Communication strategies, information sharing:</li> <li>Noted PSPS Policies &amp; Procedures document would be useful to share with the working group.</li> <li>Discussed microgrid notification procedure for both OES and customers.</li> <li>Requested additional information regarding PSPS notifications and support for students and teachers.</li> <li>Requested planning maps of circuits most likely to be impacted by PSPS to understand associated neighborhoods and/or properties that would be affected.</li> </ul>		

	<ul> <li>Highlighted need to understand impacts of PSPS to Hetch Hetchy water supply; PSPS in one area could affect water supply in completely different region.</li> <li>Raised the importance for ETOR updates/notifications any time damage is found that may extend restoration time.</li> <li>Community Resource Centers:</li> <li>No comments received.</li> </ul>
	<ul> <li>Customers with medical/independent living needs:</li> <li>Requested additional trainings to group home coordinators as it relates to PSPS preparedness i.e., generator operation/safety.</li> <li>Raised concerns about hot weather and shutting off power to residents who need cooling for medical conditions.</li> </ul>
Other/General Comments	<ul> <li>Asked if PG&amp;E was continuing to face challenges with customers related to vegetation management efforts.</li> <li>Discussed challenges receiving updates on status of local projects.</li> <li>Requested PG&amp;E geographic zones on pge.com/weather align with county boundaries.</li> <li>Asked if any electric conduit technology existed or was being developed that can be run along the surface of the ground; suggested that it could avoid undergrounding as</li> </ul>

well as suspended wires that can be taken down by trees/wind.

MEETING PARTICIPANTS				
Name	Title	Company	Email Address	
John Goddard	Director - California Public Safety Initiatives	AT&T	jg266q@att.com	
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Paul Cruz	Project Coordinator	Center for Independence of Individuals with Disabilities	paulc@cidsanmateo.org	
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